Creating Jobs and Reducing Recidivism REDF and the Center for Employment Opportunities

Carla Javits, President

Bill Heiser, California Director

REDF

Center for Employment

Opportunities

May 30, 2013



Presentation

- About REDF's work in California
- About the Center for Employment Opportunities
- Questions and Discussion

ABOUT REDF



What is REDF?

- Founded in SF in 1997 by George and Leanne Roberts as The Roberts Enterprise Development Fund (REDF)
 - Los Angeles office opens in 2011
 - Provides capital (grants) and business assistance to a 'portfolio'
 - Tests innovative ideas, replicates successful strategies
 - Supported by philanthropy/public capital
 - Inaugural recipient of the federal Social Innovation Fund (\$6M over 4 years)
- Supports "social enterprises"
 - Nonprofit-run businesses that "create jobs and pathways to employment."
 - Focus: men and women, young people and adults who face homelessness, incarceration, addiction, mental illness
- 2011-2015 focus is expansion in California toward scaling of national model
 - Build the evidence base
 - Demonstrate what works

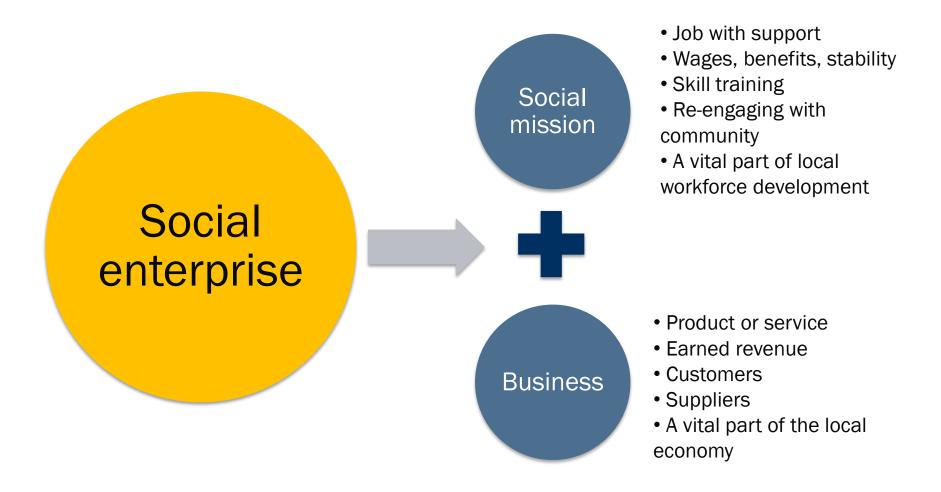
Mission...

REDF creates job opportunities for people with the greatest barriers to work.

Vision...

Jobs transform lives and communities. We believe the opportunity to work should be available to everyone, everywhere.

REDF's Approach: Nonprofit Social Enterprises Employing Target Population of Individuals Who Face Barriers



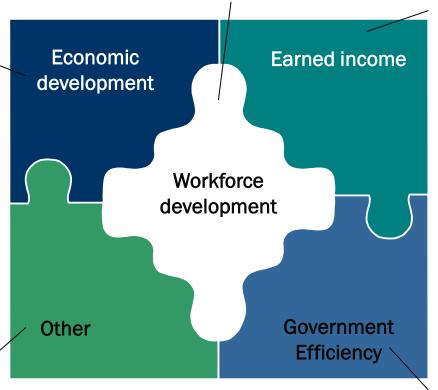
Framework: what are the goals of social enterprise?

- Employment (REDF: for those who face barriers)
- Job training & placement
- Link to career pathways

- Local job creation & hiring
- Entrepreneurship & small business
- Community revitalization

Benefits to family stability

Benefits to health



- Unrestricted cash to subsidize other programs
- Diversification of income streams

- Reduces recidivism and related costs
- Increases self-sufficiency and tax payments



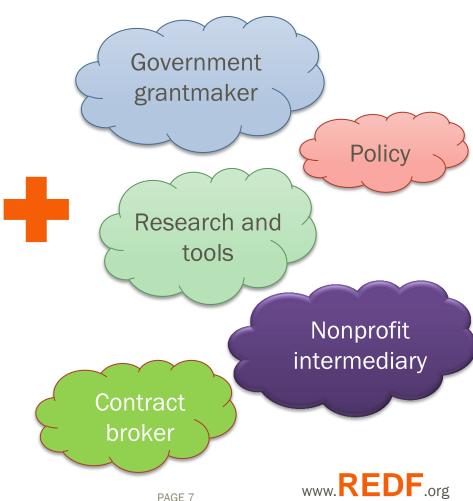
REDF's portfolio approach: "Venture Philanthropy" Plus

"Venture Philanthropy"

Grantmaking similar to investing in a startup business

- Intensive due diligence
- Performance-based grants
- Tailored assistance
- Long-term relationship (3-5 years)
- Building a business with effective supports
- Hands-on, trust-based relationship
- Facilitating networks

Plus a few other roles:



Results to date



- Success for People: 7,500+ people in jobs
 - -77% of those interviewed still employed two years later
 - -31% average wage increase
 - -90% average monthly income increase



- Success for Nonprofits: \$135+M in earned revenue
- Success for Society: Net costs reduced
 - -Wage-earners now pay taxes; reduction in public assistance
 - Reduction in recidivism rates long-term



REDF's current and past portfolio of social enterprises

Current Portfolio



Janitorial Café Fresh-cut Produce



SOLUTIONSSF

Desk clerk staffing Maintenance Bedbug remediation



Multifamily housing recycling, janitorial, property mgt.

HAYES PLAZA



Maintenance work crews



Thrift stores, contract assembly, e-commerce, mattress recycling



Neighborhood and Community Beautification



Street cleaning Staffing services



Pest control services



General contracting/ construction



Thrift stores

Past Portfolio



Bicycle shop Screen printing recycling



Special events Light construction RUBICON PROGRAMS



Electronic waste recycling



Wholesale bakery Landscaping



Ballpark and stadium concessions



Landscaping GATEPATH. Assembly

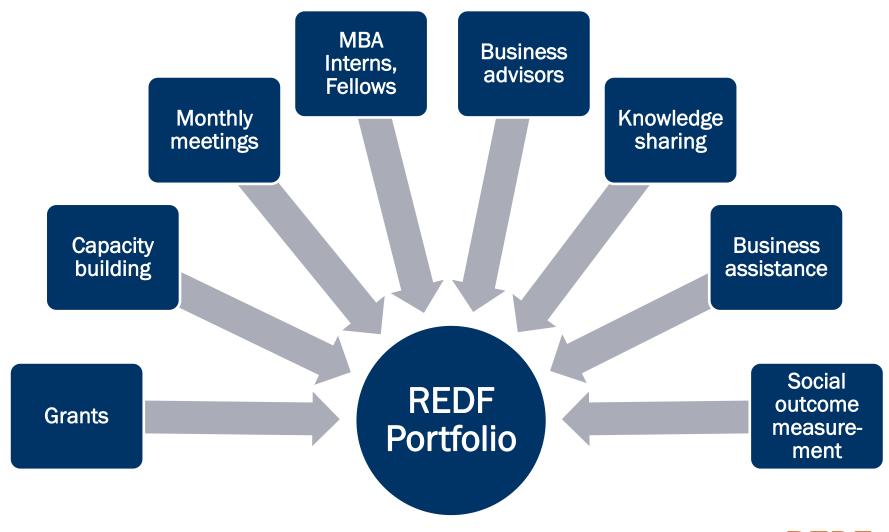




Street cleaning Graffiti removal



REDF works with portfolio in various ways



In addition to business assistance, REDF provides guidance on employee supports program design

Employee Supports: The supports and services that help workers secure, succeed and advance in employment

Social enterprise
Employee supports

Success:
placement,
retention,
advancement

Hiring

- Candidate pipeline
- Hiring priorities
- Being employer of record
- Offer letter and communication of expectations

SE Employment

- Job structure, duration
- Clear expectations
- Benefits
- Available supports
- Structuring supports
- Information sharing
- Internal opportunities
- Job search/placement assistance

Post-SE Employment

- Retention resources
- Re-employment assistance
- Supporting and incentivizing success



REDF's 2011-2015 strategy

Goal 1: Employ Thousands of Californians Facing the Greatest Barriers to Work

- 2,500 people employed by 2015
- 70% remain employed one year later
- Expand to new California communities

Goal 2: Develop a Nationally Scalable Social Enterprise Model

- Demonstrate in CA what works
- A national market for social enterprise
- Measure social return on investment
- Refine and share tools and knowledge



A social enterprise that reduces recidivism

CENTER FOR EMPLOYMENT OPPORTUNITIES





Mission. The Center for Employment Opportunities (CEO) is dedicated to providing immediate, effective and comprehensive employment services to men and women with recent criminal convictions

<u>Vision.</u> CEO's vision is that anyone returning from prison who wants to work has the preparation and support needed in order to find a job and stay attached to the labor force

Evidence based practice. CEO has been proven to reduce recidivism through a 3 year random assignment trial

Outcomes. In the past decade, CEO has made over 15,000 job placements for people under criminal justice supervision

THE CEO MODEL: OVERVIEW AND OUTCOMES









JOB READINESS TRAINING

3,300+ Enrolled Annually

TRANSITIONAL EMPLOYMENT

Average 275
Participants
Working Every Day
On 45+ Work Crews

FULL-TIME PLACEMENT

1,666 Placements In FY 2012

ONE YEAR FOLLOW UP

Up to \$500 in Retention Incentives available to participants

CEO PROGRAM MODEL: Meets Immediate and Long term needs

RECRUITMENT
Direct from
parole/probation

LIFE SKILLS EDUCATION

Participants attend a 4day life skills education course 3

TRANSITIONAL EMPLOYMENT

All Life Skills Education graduates are placed into transitional employment on CEO work crews

10B COACHING

Prepares participants to become "Job Start Ready" and thereby makes them eligible for placement services 5

JOB DEVELOPMENT PLACEMENT

Matches participant w/ potential employment opportunities JOB PLACEMENT

Participants are placed into unsubsidized employment

6

RETENTION SERVICES

12 months of ongoing support after placement including monetary incentives (Rapid Rewards)

"Honestly, if I didn't come here, I'd probably end up going back to prison ... Not only did it put money in my pocket, but the job kept me balanced and gave me something to look forward to."

- Juan Cortez, CEO-Oakland

CEO EVALUATION RESULTS

In 2012, MDRC released the results of a three-year random assignment evaluation of CEO, sponsored by the US Department of Health and Human Services

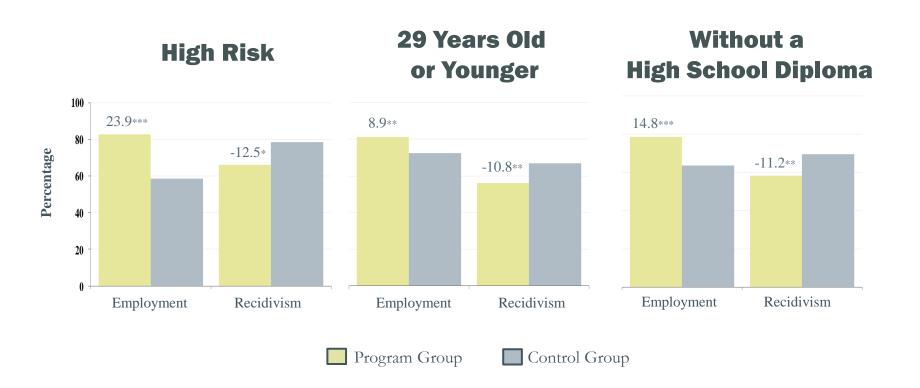
| CEO's Impact on | Finding | Outcomes |
|-----------------|--|---|
| Public Safety | Statistically significant reductions on all measures of recidivism | Over 20% reduction in reconviction and returns to incarceration |
| Employment | Substantial increase in employment early on & some positive impacts on long term employment for some populations | 1 st year improvements were substantial (44%), but faded over time |
| Public Spending | Nearly 4:1 Benefit: Cost Ratio | Up to \$3.85 saved for every tax payer dollar spent |

BEST RESULTS WITH HIGHER RISK CLIENTS

These results were driven by those recently released from incarceration.

To see the full report visit: http://www.acf.hhs.gov/news/press/2012/NYEmployExPrisoner.html

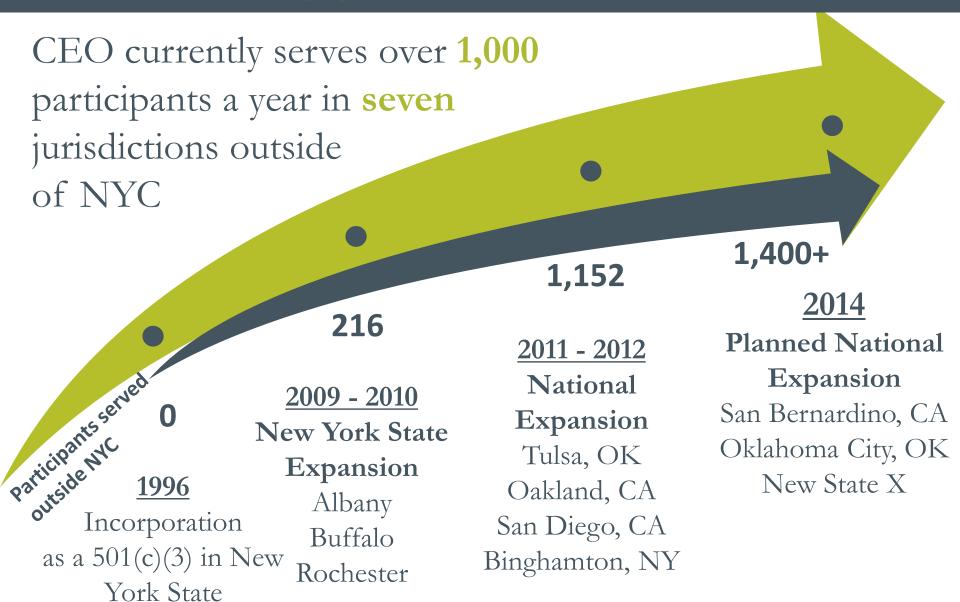
THREE YEAR IMPACTS: INCREASED EMPLOYMENT, REDUCED RECIDIVISM



Employment outcomes for participants who had any employment (subsidized or unsubsidized). Recidivism outcomes for participants who have ever been incarcerated.

Statistical significance levels are indicated as: *** = 1 percent; ** = 5 percent; * = 10 percent.

CEO EXPANSION TIMELINE



KEY CRITERIA FOR GROWTH

LOCAL EXPERTISE

CEO has ability to navigate – by itself or through an intermediary – the complexities of state and local governments; political structures; and community/neighborhood dynamics.

CRIMINAL JUSTICE PIPELINE

Statewide Parole officials and local officers both commit to creating referral stream of participants to take part in CEO's program.

TARGETED POPULATION

A jurisdiction has enough people returning home onto parole for CEO to operate at least two work crews. CEO can serve between 15- 40% of people who return home from prison annually in a particular locale.



OPTIMAL GROWTH CONDITIONS



TRANSITIONAL JOB PARTNERS

Transitional job provider substantially covers costs of work crews over time and ensure that work builds basic work skills and is doable by participants (does not require particular skills).

NEED FOR CEO SERVICES

CEO has confidence that it fits a niche in the local reentry service delivery system.

GOVERNMENT CHAMPION

A strong, executive level supporter for CEO to help launch and sustain the program. Relationships built at all level of governments (federal, state, local) with individuals at all levels of authority.

CASE STUDY: CEO SAN DIEGO PROGRAM ACCOMPLISHMENTS

Since CEO San Diego opened in December 2011, the

office has:

- -Served high need participants:
 - 90% had no work experience
 - 62% had no HS Diploma
 - 25yrs median age
- -Enrolled 189 participants
- Provided paid transitional work to 175 participants
- Made 79 full-time jobplacements





CEO Work Crew Customers In California



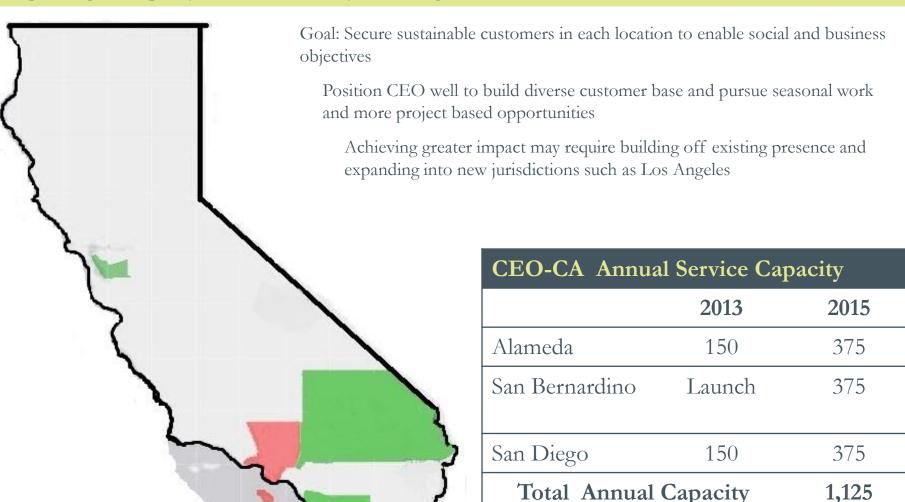






CEO CALIFORNIA GROWTH PLAN

GOING TO SCALE: After establishing an initial footprint in three high impact counties, CEO will focus on expanding the capacity of these offices by increasing the number of transitional work crews in each location.



If people don't have a job, they don't have hope.

And if you don't have hope,

what do you really have?

George R. Roberts